

We appreciate your business. So that we can best serve all our clients, please be advised of these policies.

ARRIVAL TIME

Please aim to arrive 10 minutes before your scheduled appointment time. If you arrive after your scheduled appointment time, it may not be possible to extend the time available for your booked service; if your service is shortened due to your late arrival, you may still be charged the full cost of the service.

CHANGING YOUR APPOINTMENT

All requests for cancellations or rescheduling of appointments must be made at least 24 hours before the scheduled appointment time. Any cancellations or rescheduling done with less than a 24-hour notice, the client will be charged 100% of the entire scheduled service cost. If we do not have a credit card on file, you will be billed at your next appointment.

No Call No Show

All “No Call, No Shows” will also be charged 100% of the entire cost of the service. If you should happen to not show for a complimentary consultation, we will have to charge you a \$25 no show fee.

SICKNESS OR FAMILY EMERGENCY

If you, or another person in your household, has an infectious or contagious illness, please contact us as soon as possible to reschedule your appointment for a later date. There is no penalty or timeframe required in this case, for your safety and that of other clients.

I agree to the policies described above.

Client Name _____

Client Signature _____ Date _____

member